

Village of Burton

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Single Hauler Trash (WasteManagement) FAQ

1. How much will this cost me?

A: Costs vary, depending on the type of receptacle you use and if you qualify for the Senior Rate. In general for the first year: a 96-gallon tote with recycling every two weeks will cost \$16.50/month (\$15.65 Senior Rate); Bags are \$3.00/each.

2. That’s great, but what happens after the first year?

A. Here’s a table that shows pricing for the first five years. After the five years is up, the Village can re-negotiate a new contract.

Year	96-Gal. Trash Car/Month	Sr. Rate/Month	Extra 96-Gal. Trash Cart/Month	64-Gal. RecycleCart /Month	Senior Rate/Month	Extra 64-Gal. Recycle Cart/Month	Bag
1	\$12.00	\$11.40	\$2.50	\$4.50	\$4.25	\$2.50	\$3.00
2	\$12.48	\$11.86	\$2.60	\$4.68	\$4.42	\$2.60	\$3.12
3	\$12.98	\$12.33	\$2.70	\$4.87	\$4.60	\$2.70	\$3.24
4	\$13.50	\$12.82	\$2.81	\$5.06	\$4.78	\$2.81	\$3.37
5	\$14.04	\$13.34	\$2.92	\$5.26	\$4.97	\$2.92	\$3.51

3. What if I don’t produce enough trash to fill a 96-gallon tote?

A. You can be a “bag” customer. Simply buy the bags as you need them and place them at the curb on Trash Day (Friday). If you are a “bag” customer, you will not see a “trash” charge on your Utility bill, except when bags are purchased.

4. But I still want to recycle! Can I do that if I’m a bag customer?

A. Absolutely! You would simply be charged the “64-Gallon Recycle Cart” price per month. Again, you would purchase bags for regular garbage on an as-needed basis.

5. Where do I purchase bags?

A. Bags will be available for purchase in the Village Office, M-F from 8 am to 5 pm. The cost of the bags will be added to your utility bill at the time that you purchase them (we will not be accepting cash/checks or making change for bags). Days/times for bag sales may be changed, if necessary.

6. How do I pay for my trash service?
A. Trash service will appear as a line item on your monthly Water/Sewer bill. You will be charged the rates listed, above for Trash/Recycling. If you choose to use “bags” instead of a 96-gallon tote, you will be classified as a “bag” customer on your bill, and will not be charged anything for trash service except for bag purchases and recycling, if you have opted in to that service.
7. I am a 96-gallon “tote” customer, but I don’t want to recycle. Do I still need to pay for recycling?
A. Yes. Every “tote” customer is also a “recycling” customer and is charged as such. “Bag” customers can participate in recycling if they choose.
8. What about large items? Will WM pick those up as well?
A. Yes, at an additional charge to the customer. You will need to call WasteManagement to arrange pickup. Rates for pickup of large items are \$35 for two items (like a couch and table) and \$15 for each additional item (like a couch, table and dresser). There is a minimum pick up fee of \$35. White goods (refrigerators, washers, etc.) are \$45, and the CFC must be removed.
9. My trash wasn’t picked up; who do I call?
A. WasteManagement – 1-805-522-9400.
10. I’m having some other issue with my service. Who do I call?
A. You can call WasteManagement, but you should call the Village Office, as well. If you do not receive a satisfactory response from WasteManagement, please notify the Village Office at 440-834-4474.
11. What day does my trash get picked up?
A. Friday.
12. I’ve already paid my WasteManagement bill for the year, now what??
A. Your “old” account will be closed, and you will be issued a refund. You will get a new account with this new program. You do not need to do anything to set up a new account – your new account number will be assigned to you.
****However, it is important that you return the postcard you will be receiving in the mail from WasteManagement in the coming days IF YOU WISH TO HAVE BAG SERVICE. Everyone will be enrolled in the standard 96-gallon tote with recycling at a rate of \$16.50 per month, unless we receive the postcard from you.**

