

Village of Burton

14588 West Park Street

P.O. Box 408

Burton, Ohio 44021

1villageofburton@sbcglobal.net

440-834-4474 phone

440-834-1446 fax



Single Hauler Trash (WasteManagement) FAQ

1. How much will this cost me?

A: Costs vary, depending on the type of receptacle you use and if you qualify for the Senior Rate. In general for the first year: a 96-gallon tote with recycling every two weeks will cost \$16.50/month (\$15.65 Senior Rate); Bags are \$3.00/each.

2. That's great, but what happens after the first year?

A. Here's a table that shows pricing for the first five years. After the five years is up, the Village can re-negotiate a new contract.

Year	96-Gal. Trash Car/Month	Sr. Rate/Month	Extra 96-Gal. Trash Cart/Month	64-Gal. RecycleCart /Month	Senior Rate/Month	Extra 64-Gal. Recycle Cart/Month	Bag
1	\$12.00	\$11.40	\$2.50	\$4.50	\$4.25	\$2.50	\$3.00
2	\$12.48	\$11.86	\$2.60	\$4.68	\$4.42	\$2.60	\$3.12
3	\$12.98	\$12.33	\$2.70	\$4.87	\$4.60	\$2.70	\$3.24
4	\$13.50	\$12.82	\$2.81	\$5.06	\$4.78	\$2.81	\$3.37
5	\$14.04	\$13.34	\$2.92	\$5.26	\$4.97	\$2.92	\$3.51

3. What if I don't produce enough trash to fill a 96-gallon tote?

A. You can be a "bag" customer. Simply buy the bags as you need them and place them at the curb on Trash Day (Friday).

4. But I still want to recycle! Can I do that if I'm a bag customer?

A. Absolutely! You would simply be charged the "64-Gallon Recycle Cart" price per month. Again, you would purchase bags for regular garbage on an as-needed basis.

5. Where do I purchase bags?

A. Bags will be available for purchase in the Village Office, M-F from 8 am to 5 pm. The cost of the bags will be added to your utility bill at the time that you purchase them (we will not be accepting cash/checks or making change for bags).

6. How do I pay for my trash service?
 - A. Trash service will appear as a line item on your Water/Sewer bill. You will be billed monthly. You will be charged the rates listed, above. If you choose to use “bags” instead of a 96-gallon tote, you will be classified as a “bag customer on your bill, and will not be charged anything for trash service since you have already purchased your bags (unless, of course, you participate in recycling).
7. I am a 96-gallon “tote” customer, but I don’t want to recycle. Do still need to pay for recycling?
 - A. Yes. Every “tote” customer is also a “recycling” customer and is charged as such. “Bag” customers can participate in recycling if they choose.
8. What about large items? Will WM pick those up as well?
 - A. Yes, at an additional charge to the customer. You will need to call WasteManagement to arrange pickup. Rates for pickup of large items are \$35 for two items (like a couch and table) and \$15 for each additional item (like a couch, table and dresser). There is a minimum pick up fee of \$35. White goods (refrigerators, washers, etc.) are \$45, and the CFC must be removed.
9. My trash wasn’t picked up; who do I call?
 - A. WasteManagement – 1-805-522-9400.
10. I’m having some other issue with my service. Who do I call?
 - A. You can call WasteManagement, but you should call the Village Office, as well.
11. What day does my trash get picked up?
 - A. Friday.
12. I’ve already paid my WasteManagement bill for the year, now what??
 - A. Your “old” account will be closed, and you will be issued a refund. You will get a new account with this new program. You do not need to do anything – your new account number will be assigned to you.

